

## CUSTOMER BENEFITS & SERVICES

### INSTALLATION DISCOUNTS

Self Heating & Cooling will provide a 5% discount off any quote for heating and air conditioning equipment covered by one of our comprehensive agreements. Call to schedule a free estimate.

Note: The customer agrees to keep their account current. Any account past due over thirty (30) days is ineligible for agreement coverage.

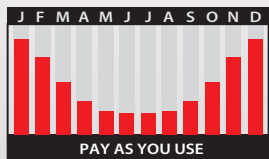
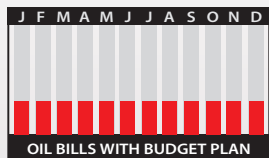
### AUTOMATIC DELIVERY

Automatic delivery is the most convenient method available. Our sophisticated monitoring system can track your fuel usage and predict your needs based on weather patterns. Signup for automatic delivery and Self Heating & Cooling, Inc. will keep you supplied with heating oil at all times. With no fees and no "run outs", automatic delivery is the safest and most convenient option that provides you with long term savings.

### BUDGET PLAN

**HIGHLY RECOMMENDED**

For customers concerned with the price of fuel, our monthly budget plan is highly recommended to anyone who is trying to manage their oil delivery costs as efficiently as possible. Your budget payment lets your spread your heating costs into smaller, predictable payments.



## HOURS OF COVERAGE

### OIL HEAT

No additional charge for 24 hour emergency service with Comprehensive Energy Conservation Plan or Oil-Fired Hot Water Heater Conservation Energy Plan coverage.

### PROPANE, GAS OR ELECTRIC HEAT

No additional charge for emergency service provided between the hours of 8:00 am - 11:00 pm with Comprehensive Energy Conservation Plan coverage.

### AIR CONDITIONING & HEAT PUMP

8:00 am to 4:00 pm Daily

There will be an additional charge for services rendered at hours other than shown. Service is available 7 days a week, 365 days a year.

CUSTOMER PLEASE NOTE: All service/maintenance and cleaning programs allow for a maximum of 2 hours of burner cleaning time/service time. Any lapse of yearly coverage that requires additional burner cleaning/service time will be billed in quarter hour increments.

## GENERAL INFORMATION

### CUSTOMER AGREES TO...

1. Provide free access to all equipment.
2. Accept judgment of Self Heating & Cooling, Inc. as to the best means and methods to correct, repair or replace above mentioned equipment.
3. Release Self Heating & Cooling, Inc. from this agreement should alterations, additions, adjustments or repairs to equipment be made by others.

### SELF HEATING & COOLING AGREES TO...

1. Provide preventive maintenance during normal working hours.
2. Provide preferential service over non-agreement customers.
3. File a detailed maintenance report on all equipment.

# BIOHEAT.



### A CLEANER, GREENER FUEL

Bioheat® is a non-toxic, biodegradable energy source that is made domestically, decreasing America's dependence on foreign oil and creating jobs here in our country. The clean-burning Bioheat® blend limits emissions, promoting better air quality for your home and our environment and requires absolutely no equipment modifications.



### ENERGY INDEPENDENCE

Self Heating & Cooling is committed to America's quest for energy independence. We all benefit by keeping our fuel dollars right here:

- The American economy - by purchasing domestic fuel
- American jobs - keeps more jobs in the U.S.
- Increases our energy security
- Our goal of energy independence - reduces foreign oil imports

Last year, AMERIGreen's network of 100% American Fuel distributors displaced 25 million gallons of foreign oil!

# SELF

Heating & Cooling, Inc.

## ENERGY CONSERVATION PLANS



# (267) 803-4840

[www.self-hc.com](http://www.self-hc.com)

219 Keith Valley Rd • Horsham, PA 19044  
PA 5702

# ANNUAL HEATING SYSTEM TUNE-UP


(OIL, PROPANE, GAS & ELECTRIC)

Just like changing the oil in your car, your heating system should be tuned up annually. This is good for you and the environment as it helps reduce the amount of fuel you use which will reduce your energy bills.

 **Lowers the risks of costly unexpected service calls**


 **Increases efficiency which will save you on fuel** (up to \$275 per year)

 **Prolongs the life of your heating system**

 **Ultrasonic oil tank inspection enables us to evaluate the safety and integrity of your above ground oil tank. This is important for you and your investment in your home.** (Self H & C oil customers only)

 **\$1,000 Oil Tank Replacement Payment for qualifying tanks. \$200 Oil Tank Replacement Coupon for disqualifying tanks.** (Self H & C oil customers only)

## SYSTEM INSPECTION

 **Oil Systems:**  
14 point system inspection  
**Gas & Electric Systems:**  
16 point system inspection

# OIL-FIRED HOT WATER HEATER ENERGY CONSERVATION PLAN

 **14 POINT SYSTEM INSPECTION** (Available as stand alone service.)

 **50% DISCOUNT ON PARTS & LABOR**  
Parts and filters normally included with the tune-up are free with the Plan. Other parts and labor will be discounted at 50%. (This does not apply to system replacement.)

# BASIC ENERGY CONSERVATION PLAN

(OIL ONLY)



**SAFETY INSPECTION**  
Our technicians will conduct a safety inspection of the heating system based on manufacturer's recommendations and industry best practice.



**CONSERVATION TUNE-UP**  
The annual tune-up will keep your system running efficiently which saves on fuel usage and extends the life of your equipment.



**\$1000 TOWARDS TANK REPLACEMENT**  
Receive a \$1,000 tank replacement payment for qualifying tanks or a \$200 tank replacement coupon for disqualifying tanks. (Self H & C oil customers only)



**15% DISCOUNT ON PARTS & LABOR**  
15% discount on all service parts and labor. (This does not apply to system replacement.)



**EMERGENCY SERVICE**  
Rest assured if your system needs unplanned repair that we will be there for you 24/7.



**PLAN PRICE:**  
**\$20/month**

# COMPREHENSIVE ENERGY CONSERVATION PLAN

(OIL, PROPANE, GAS & ELECTRIC)



**SAFETY INSPECTION**  
Our technicians will conduct a safety inspection of the heating system based on manufacturer's recommendations and industry best practice.



**CONSERVATION TUNE-UP**  
The annual tune up will keep your system running efficiently which saves on fuel usage and extends the life of your equipment.



**\$1000 TOWARDS TANK REPLACEMENT**  
Receive a \$1,000 tank replacement payment for qualifying tanks or a \$200 tank replacement coupon for disqualifying tanks. (Self H & C oil customers only)



**50% DISCOUNT ON PARTS & LABOR**  
Parts and standard 1" filters normally included with the tune-up are free with the Plan. Other parts and labor will be discounted at 50%. (This does not apply to system replacement.)



**EMERGENCY SERVICE**  
Rest assured if your system needs unplanned repair that we will be there for you 24/7.

*Get the entire package of services and discount benefits along with the peace of mind that comes with knowing your system will work efficiently and we'll be here for you if you need us.*

**PLAN PRICE:**  
**\$27/month**

# ELECTRIC A/C & HEAT PUMP ENERGY CONSERVATION PLAN



**10 POINT SYSTEM INSPECTION** (Available as stand alone service.)



**EMERGENCY SERVICE**  
Rest assured if your system needs unplanned repair that we will be there for you 24/7.



**50% DISCOUNT ON PARTS & LABOR**  
Parts and standard 1" filters normally included with the tune-up are free with the Plan. Other parts and labor will be discounted at 50%. (This does not apply to system replacement.)

## A/C & HEAT PUMP SYSTEM TUNE-UP

### 1 INSPECTION PLAN

Recommended for customers who use equipment for cooling purposes only.

### 2 INSPECTION PLAN

Recommended for customers who use equipment for both heating & cooling.

Not only will a Heat Pump keep you cool in the summer, but it will keep you warm in the winter! Our Heat Pump Plan is designed to maximize your overall comfort by providing you peak efficiency throughout the entire year for both heating and cooling!

